

MediFone Information Summary

\$519



Overview

- Calls & Texts up to 8 people
- Automatic Fall Detection
- GPS Tracking
- 4G and 3G Network
- Available in Black or Blue
- Shows Date, Time, Signal, Battery %
- Speak Directly with Family & Friends
- Includes Easy Charging Cradle
- Low Battery Alert
- Speed dial any of the 8 contacts

MediFone Details - For the User

SOS Button

Simple; just press and hold the SOS Button when help is needed.

To cancel, press and hold the SOS Button

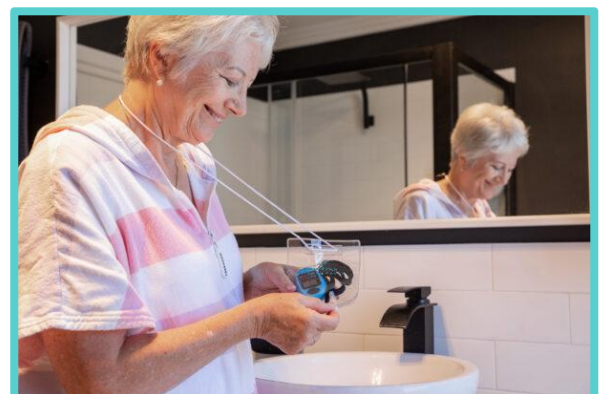
Fall Detection

When the device senses what may have been a fall, the pendant will vibrate and beep and the screen will show: "**Fall Alert**". If not cancelled, the call and text sequence will begin. Fall detection technology is not foolproof. If the Pendant User falls and is conscious, they should press the SOS button; not wait for the Fall Alert to activate.

Important: The Fall Detection works by an accelerometer. Due to the varied nature of falls, not all falls may be registered. For example, during a slow fall, an awkward fall, or one where the wearer is already bent over close to the ground, such as when gardening or picking something off of the ground.

Use in Water

For showering or bathing, the MediFone must be used in the optional shower pouch.



MediFone Details - For the Emergency Contacts

Receiving a Call

The User's Emergency contacts hear a message after answering the call telling them to press 1 on their phone keypad. This lets them talk as long as they need and the unit won't call other contacts. If 1 is not pressed, the call will automatically disconnect and call the next contact.

GPS Tracking

The location of the User is sent in the emergency text message. The contact can request the User's location by texting **123456F** and getting a return text with a link to Google Maps.

Setting Up the Device & After Sales Service

A sticker on the inside of the box explains what the purchaser needs to do to have the MediFone custom programmed. Details can be received online or over the phone.

Changes to the custom programming can be remotely done by calling Guardian Safety Pendants on (08) 6336 9448. Lifetime phone support is provided.

SIM Costs & Management

Family Monitoring

\$10 credit on the Telstra network is provided for the first month's use. \$70 will be charged annually thereafter. If credit is used up before the 1 or 12 month period, \$70 will be charged and is good for 1 year or until credit is used, whichever comes first.

Calling cost is 90¢/min and 20¢/text. The credit amounts are generally sufficient for emergency use but not for casual conversations. If using for non-emergency calls, ask the contact to call back to preserve SIM credit.

SIM credit is managed by Guardian Safety Pendants. The User will be notified when additional credit is needed. If a VISA or MasterCard number is provided, payments will be automatically debited as needed. Payments can also be made by direct deposit or cheque when invoiced.

Professional Monitoring

For those that wish to connect with a 24/7 monitoring company instead of people they know, the additional ongoing cost is \$25/month or \$275/year + SIM credit. Total monthly cost is \$31/month or \$345/year (comes with Telstra \$70 credit).

Accessories Available

- Shower Bag
- Belt Pouch

